

Staff Software Engineer – Privy Engineering

About Privy

Privy is one of the leading marketing automation solutions for small and mid-sized merchants in the U.S. We are the #1 reviewed application in the Shopify App Store and serve tens of thousands of merchants. Privy's mission is to help ecommerce entrepreneurs become more successful through delightful marketing software.

We are hiring a Senior Software Engineer to work across our product and infrastructure to accelerate our growth. You should join us if:

- You want to work on large scale problems with people who are builders. Everyone working on the product here at Privy, from the CEO, to managers, to designers and engineers has the mindset of a builder. We're here to make great products.
- You care deeply about the results and outcome of your work and want to be involved in solving a problem from start to finish. We solve problems and build software collaboratively here, there's no product or design handoff, and you'll have an opportunity to be involved in shaping the solution, not just coding it.
- You've got a growth mindset and a desire to learn from and with those around you
- You find complex and hairy problems interesting and have a tendency to run toward and not away from them

Product Engineering at Privy

- Engineers and designers working together in small empowered teams without dedicated product managers
- A comprehensive test suite, seasoned staging environment, an emphasis on automated testing, and a mature automated software delivery pipeline
- High frequency deployment to production and low change failure rate
- Ruby on Rails for our backend with TypeScript and React on the frontend
- Postgres, MongoDB, and Redis for data stores
- Deployed primarily to Heroku and use several AWS services

Critical Qualifications

- 10+ years experience working as a professional software engineer
- At least five years working on a product that drives revenue in a well established company with a substantial customer base.
- Experience building data models and APIs (internal or external) for net-new functionality and operating that API in a production environment
- Extensive understanding working with at least one database technology, ideally PostgreSQL, MongoDB, and/or Redis with several years of experience using the database in a production environment
- Very strong technical written and verbal communication and collaboration skills, including experience authoring technical documents and communicating technical concepts to non-engineering stakeholders.
- Strong understanding of object oriented design patterns and several years of experience working in an object oriented codebase
- Experience operating as a project or tech lead for a team, including having led development of at least two high impact projects or products which shipped to production.

Nice to have experience

The ideal candidate meet several of these in addition to the critical qualifications

- Several years of experience writing idiomatic ruby code for a modern Rails application.
- Experience designing systems which integrate in a significant way with external APIs
- Experience writing performant asynchronous jobs, ideally using Sidekiq
- Experience upgrading core infrastructure for a Production application without downtime.
- Experience developing Email or SMS marketing software,
- Experience working on a Shopify app that serves larger merchants, ideally one that meets the requirements for Built For Shopify or Plus Certified App Program
- Experience writing React to prototype or implement new functionality

Responsibilities

- Lead cross-functional teams to ship software solving large business problems with ambiguous or challenging technical solutions, including those that may require significant changes to existing systems or creation of net-new systems entirely.
- Consistently raise the bar for the quality of the systems and software built at Privy
- Identify, assess the priority of, and write code to solve issues with the largest impact, scope, and complexity for your team
- Mentor and coach engineers across Privy's engineering org through code review, system design coaching, pairing, and delegation to help them improve their technical and professional skills.
- Participate in the Privy incident management on-call rotation
- Triage, investigate, and resolve bugs and codify common solutions and responses in runbooks
- Contribute to an inclusive and equitable environment within your teams and among peers